

HOLIDAYS BUNGALOW RENTAL. TERMS & CONDITIONS.

The Verneda Camping Mountain Resort welcomes you and offer for your disposal its facilities: bar restaurant, swimming pool, WC and showers, supermarket and activities for children and for adults. Voltage 220V, potable water.

The bar restaurant, play and TV zone as well as the swimming pool are closed from 11/09 till 20/09.

1. The reservation is confirmed as soon as the customer has paid the pre booking cost. When the Bungalow is rented for a period, the entire reservation cost will be charged, in case that the customer arrives later or leaves earlier, the days when the bungalow are not used by the customer will be paid by the customer. In case of any damage or problem provoked by the customer, the customer will pay the cost of the stay and later on will take measures that she/he considers more appropriate regarding the mentioned problem/damage.
2. **Bungalows may be occupied from 6 pm on the day of arrival.** The Camping's Direction reserves the right to change the arrival time (advance or delay it) due to the occupation or unforeseen circumstances that can arise. You should leave before 11am, in case you leave later we will charge one day more.
3. At you arrival to the campsite you should pay the total amount of the stay. When you arrive, we will ask you for the credit card to block 100€ as a deposit to cover possible damages or deficiencies, as well as possible accommodation of extra persons. The day you leave, our staff will revise the bungalow and in case that everything is correct we will return the deposit. You should leave the Bungalow in the same condition that you have found it when you have entered – clean and all the things in their place, leave the kitchen utensils clear and rubbish deposited in waste bin. In case of non-fulfillment of these conditions we will charge 50€ due to the necessity to clean the bungalow, this amount will be subtracted from the deposit (cash or credit card). In case of desire heating in the summer period, there will be a supplement.
4. We kindly ask you to check that everything is right in your bungalow when you arrive, in case you reveal any damage or deficiency please let us know so we can repair it. Vehicles should be left in the appropriate places (parking). A maximum of 4 guests is allowed in the following bungalows: Garona, Salient, Artiga, Barrados, Beret, Casteràs, Joeu, Nere, Bausen, Torán and Restanca, and a maximum of 6 guests for Liat, Tuca, Montarto and Bassive. The maximum capacity for the apartments Vila, Arròs and Benós is 3 persons and for Begós – 5 persons. A maximum of 8 guests can be accommodated in Borda Suite. **It is strictly prohibited to accommodate extra persons.**
5. **VEHICLES.** Full stay value of bungalows/apartments/borda already includes the price for the car. In case you want to park in the campsite more than 1 car per bungalows/apartments/borda, you should pay an extra. It is strictly prohibited to leave a car in the pitches or in the lateral of the road, but we dispose of the special zones near bungalows where you can park your car in order to unload/load your luggage. Cars should be parked in the parking.
6. **SCHEDULE.** We kindly ask not to drive by car around the campsite from 24 pm till 7 am and maintain absolute silence in the campsite. If you want to enter o leave the campsite within these hours, please leave the car in the parking in front of the reception. The opening hours can be modified by the campsite direction without notice. The driving speed along the campsite should not exceed 10km/h.
7. **VISITS.** All the guests' visit should be authorized by the Camping Verneda, we kindly ask to leave the passport or ID card in the reception before entering the campsite. If the visit exceeds 2 hours, every guest should pay the appropriate fee.
8. **STAY.** Please respect the rest of your neighbors, treat well the camping facilities, trees and plants. Water in the fountains can be used only to drink. Do not waste water or energy. Throw the garbage in the bags well closed and use special containers for these purposes. Do not use trees to hang the clothes, we have clotheslines behind the building with the services at your disposal.
9. **CHECK OUT.** When leaving, please take a bill with you. When you bring the keys to the reception, we will revise the bungalow in order to check that everything is ok after your departure. If you want to leave before the opening hours of the reception, please notify us one day before. The deposit will be refunded after we revise the bungalow.
10. **FIRST OF ALL: PREVENTION.** Avoid any act or action that can be dangerous. It is prohibited to dig drainage ditches and to make fires with wood – for those purposes you have special barbecue areas. If you have any problem with electricity connection, please inform about the problem in the Reception.
11. **PETS.** Dogs are allowed in the bungalows, except in the Humarau, and the customer is responsible for any damage that dogs may cause in the bungalow, please never leave a dog unattended.

The customer of the Verneda Camping Mountain Resort accepts and agrees to these rules and standarts for bungalows, as well as with the Internal Regulations of the FCC and with the General Direction of the Tourism of the Generalitat de Catalunya. The Camping Direction reserves the right of admission and may require to leave the campsite and its facilities in case of violate the code of conduct in the society described in this regulation.